

**Reference Number:** FOIAH2425/582  
**From:** Private Individual  
**Date:** 20 January 2025  
**Subject:** Finance Software System Details

Q1 The name of the supplier who implemented your finance software system.

A1 [NEP Cloud](#)

Q2 Where is the system hosted, locally on Premise, Cloud Hosted.

A2 [Cloud Hosted](#)

Q3 Number of user licences installed/used by the Trust.

A3 [56 core licenses utilised](#)

Q4 The installation date of your finance software system.

A4 [01/04/2018](#)

Q5 The contract expiration date for your current finance software system.

A5 [31/03/2025](#)

Q6 The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.

A6 [Total Contract Value £574,854.00](#)  
[Information not held - no further breakdown available as this forms part of the contract.](#)

Q7 The total annual costs to run and maintain your finance system.

Please can you also break down your annual costs by:

- o Software licensing fees
- o Maintenance and support fees
- o Hardware costs
- o Consultancy
- o Training
- o Other recurring expenses (please specify)

A7 [£112,293 - breakdown of costs not available as this is part of the contract.](#)

Q8 Do you have any plans to switch to a different finance system or upgrade the current system.

A8 [Not yet planned](#)

