

**Reference Number:** FOIAH2425/454  
**From:** Press/Media  
**Date:** 12 November 2024  
**Subject:** Software Systems and Expiry Dates- IT, HR, Finance, Clinical

**Q1** I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at Alder Hey Children's Foundation Trust. My inquiries are as follows:

Please note: In relation to cyber security we are asking for the name of your main cyber security provider. We do not need to know the software or sub-contractors used.

Clarification on 'N/A' Responses:

- Please enter 'No System Installed' if your trust does not have such system.
- Please enter 'No system needed' if your trust does not have a department or service which requires such a system.

Clarification on Contract expiry date:

- If the contract is expiring in the next 6 months, please state if the trust plans to renew, re-procure or take any other action.
- If the contract is on a rolling basis, Please enter 'Rolling'.

Additionally, could you please fill in the missing product names and revised contract expiry dates?

**A1** [See attached – 454 FOI Response](#)

Technologies	Supplier	Software/system	Contract expiry date	Revised expiry date
Electronic patient record	Meditech	Expanse	Mar-25	Review date 31/12/2024
Patient administration system	Meditech	Expanse	Mar-25	Review date 31/12/2024
Electronic prescribing and medicines administration	Meditech	Expanse	Mar-25	Review date 31/12/2024
Maternity information system	No system needed			
Diagnostic imaging information system	Philips	PACS	Jun-33	Not applicable, expiry date 2033
Electronic document management system	Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2024/25 Disclosure Log, please see FOI Request Ref: 232: <a href="https://www.allderhey.nhs.uk/about/foi/disclosure-logs/">https://www.allderhey.nhs.uk/about/foi/disclosure-logs/</a>			
Laboratory information management system (LIMS)	Meditech	Expanse	Mar-25	Review date 31/12/2024
Cyber security services	Tanium	Tanium	30/09/2025	N/A
	Kingfield Computer Products LTD	IT Health	16/02/2025	N/A
	Bytes	Dark Trace	31/03/2025	N/A
Bed management system	Meditech	Expanse	Mar-25	Review date 31/12/2024
Clinical decision support system	First Databank	First Databank	Feb-26	31/03/2025 - Annual Renewal
Hospital pharmacy system	Meditech	Expanse	Mar-25	Review date 31/12/2024
Population health management system	No system installed			
Hospital discharge system	Meditech	Expanse	Mar-25	Review date 31/12/2024
Theatre scheduling system	Meditech	Expanse	Mar-25	Review date 31/12/2024
Clinical communications system	Meditech	Expanse	Mar-25	Review date 31/12/2024
Remote consultation system provider (e.g. video and online consultations)	Healthcare Introduction	Attend Anywhere	Mar-26	Review date 31/12/2025
Advice and guidance system provider	No system installed			
Virtual ward and remote monitoring system provider	Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2023/24 Disclosure Log, please see FOI Request Ref: 575: <a href="https://www.allderhey.nhs.uk/about/foi/disclosure-logs/">https://www.allderhey.nhs.uk/about/foi/disclosure-logs/</a>			
Cloud provider				
Robotic process automation system	Trustco PLC	Blue Prism Cloud Digital Workforce Subscription & Invoce Platform for Virtual Smart Card (VSC) Subscription	Mar-25	Review date 31/03/24
	Trustco PLC	Robotic Process Automation	Sep-27	Review Date 30/04/27
Payroll system	Section 21 - FOI 2024/25 250			
Staff rostering system	Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2023/24 Disclosure Log, please see FOI Request Ref: 575: <a href="https://www.allderhey.nhs.uk/about/foi/disclosure-logs/">https://www.allderhey.nhs.uk/about/foi/disclosure-logs/</a>			
HR/workforce management system				
Supply chain and inventory management system	No system installed			
Financial management system	NEP	NEP Cloud	Mar-25	Not yet planned
Barcode and scanning technology system provider	No system installed			
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	HP, Dell, Lenovo, Samsung, Ipad, Samsung	N/A	No contract in place	