

**Reference Number:** FOIAH2425/298  
**From:** Commercial  
**Date:** 03 September 2024  
**Subject:** Mobile Telephony Services

Q1 What is your organisation's name?

A1 [Alder Hey Children's NHS Foundation Trust](#)

Q2 How many full-time employees are at your organisation?

A2 [2,744](#)

Q3 Who is your mobile phone network provider?

A3 [EE](#)

Q4 Did you switch on last renewal?

A4 [No](#)

Q5 When did you renew the last time?

A5 [Four years ago](#)

Q6 What is the contract length?

A6 [Rolling contract in situ for the last four years.](#)

Q7 Did you use a Framework, if so which one?

A7 [Crown Commercial Service \(CCS\)](#)

Q8 How many total connections do you currently have?

A8 [1,186](#)

Q9 How many connections are Voice only?

A9 [Zero. We have 159 Data only SIMs.](#)

Q10 How many connections are Voice and Data?

A10 [1,027 All-inclusive voice](#)

Q11 Do you use a shared data bundle, if so, what is the data allowance?

A11 Yes, one terabyte (TB) per Month

Q12 What is your average data usage of the last 3 months?

A12 600 gigabyte (GB) per month

Q13 Please provide your total mobile phone contract costs for July 2023 (excluding purchase of handsets):

A13 £13,312

Q14 Please provide your total mobile phone contract costs for August 2023 (excluding purchase of handsets):

A14 £13,533

Q15 Please provide your total mobile phone contract costs for September 2023 (excluding purchase of handsets):

A15 £13,549

Q16 Please provide your total mobile phone contract costs for October 2023 (excluding purchase of handsets):

A16 £13,673

Q17 Please provide your total mobile phone contract costs for November 2023 (excluding purchase of handsets):

A17 £13,615

Q18 Please provide your total mobile phone contract costs for December 2023 (excluding purchase of handsets):

A18 £13,659

Q19 Please provide your total mobile phone contract costs for January 2024 (excluding purchase of handsets):

A19 £7,425

Q20 Please provide your total mobile phone contract costs for February 2024 (excluding purchase of handsets):

A20 £10,546

Q21 Please provide your total mobile phone contract costs for March 2024 (excluding purchase of handsets):

A21 £10,783

Q22 Please provide your total mobile phone contract costs for April 2024 (excluding purchase of handsets):

A22 £10,795

Q23 Please provide your total mobile phone contract costs for May 2024 (excluding purchase of handsets):

A23 £10,911

Q24 Please provide your total mobile phone contract costs for June 2024 (excluding purchase of handsets):

A24 £11,009

Q25 Is VAT included in the above figures?

A25 No

Q26 Do you have a hardware fund, if so, how much and is it included in the monthly spend?

A26 No

Q27 Do you host any mobile phone masts on your premises, if so, how many and who provides them?

A27 No

Q28 Who is the primary contact for this contract?

A28 Leanne Fearnough, Associate Director of Operational IT