

Reference Number: FOIAH2425/246
From: Commercial
Date: 05 August 2024
Subject: Clinical Software Systems Contract Information

Please provide information regarding the use of the following clinical software systems at Alder Hey Children's NHS Foundation Trust:

- a. System type:
- b. Supplier name:
- c. System name:
- d. Date installed:
- e. Supplier contract expiration:
- f. Is this contract annually renewed?
- g. Do you currently have plans to replace this system?
- h. Procurement framework:
- i. Other systems it integrates with:
- j. Total value of contract (£):
- k. Notes - e.g. we are currently out to tender:
- l. Framework used:
- m. If no system exists, what alternative do you use?

Q1 Electronic Patient Record (EPR)

- A1
- a) System type: EPR
 - b) Supplier name: Meditech UK
 - c) System name: Meditech
 - d) Date installed: July 2015
 - e) Supplier contract expiration: 31/08/2025
 - f) Is this contract annually renewed? - No
 - g) Do you currently have plans to replace this system? - No
 - h) Procurement framework: HealthTrust Europe
 - i) Other systems it integrates with: Detect - Nursing Observations , ISLACare, MediSight, iGROW, ImageNow - Scanned Document View , GE Electric Anaesthetic Record, Medisec - Clinical Letters and Digital Dictation, eConsent - Electronic consent forms , Carestream PACS Medical Imaging Radiology, Cardiology BudgetNet, Share2Care.
 - j) Total value of contract (£): £687,617.92
 - k) Notes - e.g. we are currently out to tender: not applicable
 - l) Framework used: HealthTrust Europe
 - m) If no system exists, what alternative do you use? - not applicable

Q2 Patient Engagement Portal

- A2
- a) System type: Healthcare Communications
 - b) Supplier name: Healthcare Communications
 - c) System name: Healthcare Communications
 - d) Date installed: June 2022

- e) Supplier contract expiration: Contract end date 2025
- f) Is this contract annually renewed? - Yes
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework: CCS
- i) Other systems it integrates with: Meditech (appointment letters/scheduling)
- j) Total value of contract (£): Information not held – this is part of a wider contract and we don't hold a breakdown of costs for the Patient Engagement Portal alone.
- k) Notes - e.g. we are currently out to tender- not applicable
- l) Framework used: CCS
- m) If no system exists, what alternative do you use?- not applicable

Q3 Patient Access System (PAS)

A3 As per A1- Meditech has an integrated PAS System

Q4 Virtual Ward Software

A4 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2024/25 Disclosure Log, please see FOI Request Ref: 085:

<https://www.alderhey.nhs.uk/about/foi/disclosure-logs/>

Q5 Population Health Management Software

A5 a-l) Not applicable- no system in use
m) If no system exists what alternative do you use? No system currently in use

Q6 Contact Centre

A6 a-l) Not applicable- no system in use
m) If no system exists what alternative do you use? No system currently in use

Q7 Teleware Software

A7 a-l) Not applicable- no system in use
m) If no system exists what alternative do you use? No system currently in use