

**Reference Number:** FOIAH2425/213  
**From:** Private Individual  
**Date:** 17 July 2024  
**Subject:** Finance Software System Details

Q1 The name of the supplier who implemented your finance software system.

A1 [NEP \(North East Patches\)](#)

Q2 The installation date of your finance software system

A2 [Contract Start Date- 01/04/2018](#)

Q3 The contract expiration date for your current finance software system.

A3 [31/03/2025](#)

Q4 The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.

A4 [Information not held- no upfront installation costs just annual invoice.](#)

Q5 The total annual costs to run and maintain your finance system.

Please can you also break down your annual costs by:

- o Software licensing fees
- o Maintenance and support fees
- o Hardware costs
- o Consultancy
- o Training
- o Other recurring expenses (please specify)

A5 [Total annual costs - £106,946](#)  
[Information not held for breakdown of annual costs, only one invoice received.](#)

Q6 Do you have any plans to switch to a different finance system or upgrade the current system?

A6 [No](#)