

Reference Number: FOIAH2324/663
From: Private Individual
Date: 20 February 2024
Subject: Policies and procedures - maintenance and compliance

- Q1 Who holds trust wide responsibility for the maintenance of procedures and policies
- A1 Chief Nursing, Allied Health Professional (AHP) and Experience Officer
- Q2 What digital tools does the trust use for the staff to reference these procedures and policies, i.e., intranet.
- A2 Bespoke Document Management System on SharePoint, Trust Intranet, iPassport, Emergency Department (ED) Handbook is accessed on SharePoint, K Drive and Easy Access tools i.e., Local Apps.
- Q3 How does the trust record that staff have read and comply with the procedures and policies
- A3 We don't record this, there is an expectation that staff will read and comply with all trust policies and procedures
- Q4 Which tools are used for on-boarding new staff in relation to reading procedures and policies
- A4 We don't record this, there is an expectation that staff will read and comply with all trust policies and procedures
- Q5 How do the heads of department monitor that clinical and non-clinical staff have read/understood mandatory procedural updates
- A5 Mandatory training is captured via the Electronic Staff Record (ESR) and subject experts have responsibility for entrusting the training detail is applicable and up to date with requirements.