

Reference Number: FOIAH2425/114
From: Commercial
Date: 23 May 2024
Subject: Patient information leaflets and e-consent systems

Q1 Does the Trust use a third-party provider to create/write, manage or track patient information leaflets?
 If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- The current supplier(s)
- Contract value(s) (per annum)
- Contract(s) renewal date(s)
- When did the Trust first start using this third-party?

A1 No, department and ward staff create and write patient information leaflets which are then approved by the relevant divisional governance group. The Patient Experience Team lead on managing and tracking all patient information leaflets.

Q2 Does the Trust have a software solution to manage patient e-consent? If yes, is this a standalone solution, or part of a wider electronic patient records system?

A2 Yes. Stand-alone system.

Q3 For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- The current supplier(s)
- Contract value(s) (per annum)
- Contract(s) renewal date(s)
- When did the Trust first start using this third-party?

A3 Current Supplier - Wellbeing
 Contract value per annum - £22,000
 Contract renewal date - October 2024
 When did the Trust first start using this third-party - 2019

Department	Patient information leaflets (e.g. third-party provider incl. name, no external solution used, not applicable)	E-consent (e.g. third-party provider incl. name, no external solution used, not applicable)
Accident and emergency (A&E)	No external solution used	No external solution used
Diagnostic imaging / radiology	No external solution used	Third Party- wellbeing
Endoscopy	No external solution used	Third Party- wellbeing

Mental Health	No external solution used	Third Party- wellbeing
Obstetrics	Information not held - Alder Hey Children's NHS Foundation Trust is a specialist children's hospital and does not provide maternity services.	
Oncology	No external solution used	Third Party- wellbeing
Paediatrics	No external solution used	Third Party- wellbeing
Surgical procedures (day-patient / in-patient)	No external solution used	Third Party- wellbeing
Surgical procedures (out-patient)	No external solution used	Third Party- wellbeing