

Reference Number: FOIAH2425/093
From: Private Individual
Date: 13 May 2024
Subject: Audiology Services

Please provide the following data for your Acute Trust and **for each financial year** 2018/19, 2019/20, 2020/21, 2021/22, 2022/23, and 2023/24

- Q1 To better understand how your trust deals with audiology services, **please clarify whether your Acute Trust provides these services:**
- In-house** (i.e. delivered in your NHS Acute Trust or provided by another NHS organisation)
 - Outsourced** (i.e. delivered by an independent provider in **their** care setting)
 - Insourced** (i.e. delivered by an independent provider in **your** care setting)

A1 The Trust have no insourced or outsourced arrangements in place for audiology. All services are provided inhouse.

Q2 **Hearing assessments**

How many patients had a hearing assessment within the following settings **and** what was the total spending in £ on treating these patients (where possible please could you give the data **per** independent provider contracted):

- In-house**
- Outsourced**
- Insourced**

A2 a. Information not held – the Trust does not routinely collate or hold this information centrally as part of its management or performance data. We don't currently code outpatients and so it will be very difficult to provide accurate data. In order to ascertain the data currently we would be required to access personal data of the individuals and as such the data is exempt under Section 40: Personal data.

Going forward the Trust are looking to be able to code these procedures and capture this data, but we are not able to at present.

b and c – Not applicable as per A1.

Q3 **Hearing aid fittings**

How many patients had a hearing aid fitting assessment within the following settings **and** what was the total spending in £ on treating these patients (where possible please could you give the data **per** independent provider contracted):

- a. **In-house**
- b. **Outsourced**
- c. **Insourced**

- A3 a. Information not held – the Trust does not routinely collate or hold this information centrally as part of its management or performance data. We don't currently code outpatients and so it will be very difficult to provide accurate data. In order to ascertain the data currently we would be required to access personal data of the individuals and as such the data is exempt under Section 40: Personal data.

Going forward the Trust are looking to be able to code these procedures and capture this data, but we are not able to at present.

b and c – Not applicable as per A1.

Q4 **Hearing aid aftercare**

How many patients had hearing aid aftercare performed within the following settings **and** what was the total spending in £ on treating these patients (where possible please could you give the data **per** independent provider contracted):

- a. **In-house**
- b. **Outsourced**
- c. **Insourced**

- A4 a. Information not held – the Trust does not routinely collate or hold this information centrally as part of its management or performance data. We don't currently code outpatients and so it will be very difficult to provide accurate data. In order to ascertain the data currently we would be required to access personal data of the individuals and as such the data is exempt under Section 40: Personal data.

Going forward the Trust are looking to be able to code these procedures and capture this data, but we are not able to at present.

b and c – Not applicable as per A1.

Q5 **Hearing aid device**

How many hearing aid devices were delivered to patients within the following settings **and** what was the total spend £ on hearing aid devices for these patients in (where possible please could you give the data **per** independent provider contracted):

- a. **In-house**
- b. **Outsourced**
- c. **Insourced**

- A5 a. Information not held – the Trust does not routinely collate or hold this information centrally as part of its management or performance data. We don't currently code outpatients and so it will be very difficult to provide accurate data. In order to ascertain the data currently we would be required to access personal data of the individuals and as such the data is exempt under Section 40: Personal data.

Going forward the Trust are looking to be able to code these procedures and capture this data, but we are not able to at present.

b and c – Not applicable as per A1.

- Q6 Could you please provide a copy of the service specification given to all bidders for when the contract for hearing aid services was last advertised?

- A6 Not applicable as per A1.