

Reference Number: FOIAH2425/066
From: Private Individual
Date: 25 April 2024
Subject: Clinical systems information

Q1 I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following systems:

1. Analytics (PLICS)
2. BI & Data Warehousing
3. Cardiology
4. E-Rostering (staffing)
5. Integration Platform
6. Oncology
7. Pathology
8. Patient Administration System*
9. Pharmacy
10. Scheduling*
11. Theatres
12. Secondary Care Electronic Prescription Service (EPS)

A1 [Please see attached – 066 FOI Response Table](#)

	a) System type	b) Supplier name	c) System name	d) Date installed	e) Contract expiration	f) Is this contract annually renewed? Yes/No	g) Do you currently have plans to replace this system? Yes/No	h) Procurement framework	i) Other systems it integrates with?	j) Total value of contract (£)	k) Notes - e.g. we are currently out to tender
1. Analytics (PLICS)	PLICS	IQVIA	Provision of Patient Level Information Costing Software	Information not held, however the system has been installed for at least 3 years	19/09/2024	No	No	NOECPC	None	£64,500.00	Not applicable, no comments to add
2. BI & Data Warehousing	Reporting Software	Microsoft	Power BI	Installed during 19/20, exact date not held.	31/01/2025	No	No	KCS Services Software Products and Associated Services Framework	Internal data warehouse	£151,401.00	Not applicable, no comments to add
3. Cardiology	Electronic Patient Record System	Philips	Intelispace ISCV	01/10/2020	30/09/2024	No	No	NHS Supply Chain	Meditech Expanse 2.1	£346,558.38	Not applicable, no comments to add
4. E-Rostering (staffing)	Health Roster	RLDATIX	Allocate Optima	05/04/2021	08/11/2028	No	No	HTE	N/A	£385,300.00	Not applicable, no comments to add
5. Integration Platform	Trust Integration Engine	Summit Express Connect	MIRTH	Information not held, however the system has been installed for at least 5 years	01/11/2024	Yes	No	No Framework - Waiver	N/A	£8,500.00	Not applicable, no comments to add
6. Oncology	Somerset Cancer Registry	Somerset NHS Foundation Trust	Somerset Cancer Registry system support	Information not held, however the system has been installed for at least 5 years	31/03/2027	No	No	No Framework - Waiver	Meditech Expanse 2.1	£66,600.00	Not applicable, no comments to add
7. Pathology	Electronic Patient Record System (Labs Module)	Meditech	Meditech Expanse 2.1	01/09/2023	01/04/2025	No	No	N/A - Contract awarded via tender process	Detect - Nursing Observations ImageNow - Scanned Document View GE Electric Anaesthetic Record Medisec - Clinical Letters and Digital Dictation eConsent - Electronic consent forms Carestream PACS Medical Imaging Radiology, Cardiology BadgetNet	£634,000.00	Not applicable, no comments to add
8. Patient Administration System*	Electronic Patient Record System	Meditech	Meditech Expanse 2.1	01/09/2023	01/04/2025	No	No	N/A - Contract awarded via tender process	Detect - Nursing Observations ImageNow - Scanned Document View GE Electric Anaesthetic Record Medisec - Clinical Letters and Digital Dictation eConsent - Electronic consent forms Carestream PACS Medical Imaging Radiology, Cardiology BadgetNet	£634,000.00	Not applicable, no comments to add

9. Pharmacy	Electronic Patient Record System (excluding Stock Control)	Meditech	Meditech Expense 2.1	01/09/2023	01/04/2025	No	No	N/A - Contract awarded via tender process	Detect - Nursing Observations ImageNow - Scanned Document View GE Electric Anaesthetic Record Medisec - Clinical Letters and Digital Dictation eConsent - Electronic consent forms Carestream PACS Medical Imaging Radiology, Cardiology BadgetNet	£634,000.00	Not applicable, no comments to add
10. Scheduling*	Electronic Patient Record System	Meditech	Meditech Expense 2.1	01/09/2023	01/04/2025	No	No	N/A - Contract awarded via tender process	Detect - Nursing Observations ImageNow - Scanned Document View GE Electric Anaesthetic Record Medisec - Clinical Letters and Digital Dictation eConsent - Electronic consent forms Carestream PACS Medical Imaging Radiology, Cardiology BadgetNet	£634,000.00	Not applicable, no comments to add
11. Theatres	Electronic Patient Record System	Meditech	Meditech Expense 2.1	01/09/2023	01/04/2025	No	No	N/A - Contract awarded via tender process	Detect - Nursing Observations ImageNow - Scanned Document View GE Electric Anaesthetic Record Medisec - Clinical Letters and Digital Dictation eConsent - Electronic consent forms Carestream PACS Medical Imaging Radiology, Cardiology BadgetNet	£634,000.00	Not applicable, no comments to add
12. Secondary Care Electronic Prescription Service (EPS)	No digital system in place										

* If your acute trust offers community services, please provide details of the Patient Administration System (PAS) and Scheduling systems used in both the community and acute settings.

System definitions:

Analytics (PLICS): A business intelligence tool that provides patient level costing information, systematically analysing electronic patient data to monitor patient level costing (may include healthcare resource groups).

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database.

Cardiology: A specialist clinical information system is used for cardiology

E-Rostering (staffing): An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave. Common suppliers include Allocate Software.

Integration Platform: Software that supports the integration and interoperability of various clinical and management IT systems and services.

Oncology: An Oncology Information Management solution supports the multidisciplinary teams involved in the care of patients with cancer.

Pathology: The ability to send structured pathology/radiology results to GPs electronically.

Patient Administration System: These are the core enterprise systems, containing a Master Patient Index, used by NHS trusts to enable them to know when a patient has arrived, who they are, who they were seen by, what treatment they received and what happened to them. This core functionality, needed by every trust, covers admission, discharge and transfer.

Pharmacy: Pharmacy orders and stock control is managed electronically

Scheduling: Enterprise level systems that are designed to effectively and efficiently allocate resources (staff, equipment, treatment and even data) to patients at the necessary time and place. Systems in this area range from appointment booking, typically for clinic slots, through to far more sophisticated SAP-style resource allocation and scheduling systems.

Theatres: A specialist theatres system is used to manage patients and surgical procedures in theatres.

Secondary Care Electronic Prescription Service (EPS): This is a digital system designed to enable medication prescribing for patients in secondary care outpatient settings (outpatient e-prescribing). Specifically tailored for FP10 prescriptions, this service enables healthcare providers to electronically send prescriptions directly to community pharmacies for fulfilment. In contrast to inpatient e-prescribing, where prescriptions are managed by the e-hospital dispensary, secondary care EPS streamlines the process by seamlessly sending prescriptions from secondary care outpatient departments to community pharmacies, eliminating the reliance on paper prescriptions. Common providers of this system include Cleo Systems, EMIS, TPP, and Advanced.