

Reference Number: FOIAH2425/064
From: Private Individual
Date: 25 April 2024
Subject: Telephony and storage

Q1 Telephony and UC/ Collaboration

- a. Please confirm the manufacturer of your telephony system(s) that are currently in place
- b. When is your contract renewal date?
- c. Who maintains your telephony system(s)?
- d. Do you use Unified Communications or Collaboration tools , if so which ones?

A1
a. Avaya
b. June 2025
c. Intercity Technology
d. MS Teams

Q2 Microsoft

- a) What Microsoft 365 licence do you have across the business e.g. E3, E5
- b) Which partner looks after your Microsoft tenant?
- c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

A2
a. AFE, E1, E3, E5,
b. Bytes
c. On premise, minimal use of Azure

Q3 Storage

- a. Does your organisation use on-premise or cloud storage or both?
- b. Please confirm the on-premise hardware manufacturer
- c. Please confirm your cloud storage provider
- d. What is your annual spend on cloud storage?
- e. How do you back up your data and with who e.g. Backup as a Service

A3
a. Both
b. DELL
c. Azure
d. £138,512.81
e. DPS and Rubrik