

Reference Number: FOIAH2324/494
From: Commercial
Date: 07 December 2023
Subject: Digital/ electronic tools to manage operational activity in line with Operational Pressures Escalation Levels (OPEL) Framework 2023/24

Q1 Do you have a digital or electronic tool to manage your operational activity in real-time in line with Operational Pressures Escalation Levels (OPEL) Framework 2023/24 (see: <https://www.england.nhs.uk/wp-content/uploads/2016/10/PRN00551-OPEL-Framework-2023.24-V2.0.pdf> for more information)

A1 No

Q2 If so, who is the supplier of this tool and when does the contract expire?

A2 Not applicable – as per A1

Q3 If not, please provide an overview of how you manage OPEL levels within your organisation.

A3 [Manual Data Entry & Power BI reports](#)

Q4 Do you provide real-time data feeds into a your ICS System Control Centre?

A4 Yes