

Reference Number: FOIAH2324/477
From: Private Individual
Date: 29 November 2023
Subject: Cost of TIE environment support contract

Q1 What is the annual cost for your TIE environment support contract, does it cover out of hours support, who is the supplier and when does the contract end?

A1 The Software used is Summit Express Connect and MIRTH. The integration engine element of the support contract is £8500, which covers out of hours support. The contract ends November 2024.

Q2 What solution(s) do you use to manage / improve data quality and what is the scope, e.g., is clinical data included?

A2 We have a dedicated Data Quality Team, providing advice and expertise to assist in improving healthcare by contributing to the improvement of data entered onto the trusts Electronic Patient Record (EPR).

Q3 How do you manage care planning (e.g. ReSPECT) across multiple providers and teams, e.g., acute, mental health, social care?

A3 We use Meditech Expanse Electronic Patient Record (EPR) system to manage care planning, the EPR system has a number of multi-disciplinary team documents set up. Multiple teams are able to input into a single document. In addition Share2Care can be accessed securely by clinical staff working across different organisations involved in the patient's care.

Q4 What are your plans around creating your system level data/integration strategy?

A4 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 22/23Disclosure Log, please see FOI Request Ref: 202:

<https://www.alderhey.nhs.uk/about/foi/disclosure-logs/>

Q5 Please provide the email address of your main point of contact to discuss the above.

A5 Kirsty Brown, Head of Clinical Digital Systems, Kirsty.Brown@Alderhey.nhs.uk