

Reference Number: FOIAH2324/461
From: Private Individual
Date: 21 November 2023
Subject: Details and spend for IT infrastructure

Q1 Please provide details and spend for the Trust's IT infrastructure.

A1 [See attachment – 461 FOI Response](#)

Q1: For each of the specified year please provide your trust's total IT spend on infrastructure	E's 2022-2023	Additional notes
DEFINITION: This is the total IT spend for your trust and will include physical software systems, Hardware (eg laptops/Desktops), Infrastructure (eg Cloud) as well as spend on external organisations providing services	£ 3,600,000.00	

Q2: For each element of IT infrastructure below please provide the requested details	Yes/No/Partial	Main provider	Annual spend 2023-23 E's	Contract end date	Additional notes
Desktop management	No				
Networking	Yes	Intercity	360000	Jun-27	
Data centre	No	N/A	N/A		
Server management	No	N/A	N/A		
IT security	No	N/A	N/A		

Q3: For each of the elements below, please provide details about your cloud provider	Cloud Provision (Yes or No)	Main cloud provider	Annual spend 2022-23 E's	Contract end date	Additional notes
Data storage	No	N/A	N/A	N/A	
Back-up and archive	No	N/A	N/A	N/A	
Application databases	No	N/A	N/A	N/A	
Big data analytics databases	No	N/A	N/A	N/A	

Q4: For each of the elements below, does your organisation plan to move to a cloud-based service in the next 2 years?	Yes/No	Main supplier	Contract End Date	Additional notes
Data storage	Yes	N/A	N/A	
Back-up and archive	Yes	N/A	N/A	
Application databases	No	N/A	N/A	
Email and collaboration	Yes	Microsoft	Apr-26	NHS central contract
Other (please specify)	No			

Q6: For each element detailed below, how does your organisation manage its data storage?	On Premise	Off Premise	Main supplier	Annual spend FY E's 2022-23	Contract end date	Additional notes
In-house data centre	Yes	No	N/A	N/A		
Shared service	No	N/A	N/A	N/A		
Data Storage	No	N/A	N/A	N/A		
Other (please specify)	No	N/A				

Q7: For each of the network supply systems listed below, please provide the requested details	Main supplier	Annual spend E's 2022-2023	Contract renewal date	Additional notes
WiFi (Hardware)	Intercity	360000	Jun-27	
WAN (Wide Area Network)	Intercity	360000	Jun-27	
LAN (Local Area Network)	Intercity	360000	Jun-27	
Other (please specify)	No			

Q8: Virtualised desktop plans	Plan to implement in next 2 years (Yes/No/NA)	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	No	N/A	N/A	

Q9: Which messaging system(s) listed below does your trust use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
WhatsApp	No				
Teams	Yes	23285.3607.2525.937	100	Apr-26	NHS central contract
Other (please specify)	No				

Q10: What desktop operating system software is used by your organisation?	Main product	Main supplier	Annual spend	Contract end date	Additional notes
Includes Windows, IOS	Windows 10	Microsoft	0	Apr-26	Included in central license contract

Q11: What Microsoft applications are you currently using from the list below?	Main supplier	Annual spend	Contract end date	Additional notes
Dynamics 365	No			
PowerPlatform (which elements?)	Power BI and Power Automate	34823	Apr-26	
Virtual Assistant	No	N/A	N/A	
Power BI	Yes	34823	Apr-26	
Who is your current Microsoft Partner?	Bytes	0	Information not held - No contract in place	
Other...	No			

Q12 - Security	Used - Yes/No?	Main supplier	Last completed	Additional notes
Dark Web Scanning	Yes	DarkTrace	N/A	Current contract
Pen testing	Yes	CHESS	Aug-23	EPR infrastructure tested
MDM	Yes	Microsoft	N/A	Current contract

Q12 - Training	Yes/No	Main supplier	Last completed	Additional notes
Microsoft	Yes	Microsoft	N/A	AZ-900 and AZ-104

	Name	Email	Phone number
AI Manager	Information not held - no such role within the Trust		
Infrastructure manager	Information not held - no such role within the Trust		
IT manager	Information not held - no such role within the Trust		
IT Director	Information not held - no such role within the Trust		
HR manager	Clair Finnigan – HR Manager, Corporate Services & Research Division Melissa Evans – HR Manager, Surgical Division Chloe McKay – HR Manager, Medicine Division		
CIO	Kate Warriner, Chief Digital and Information Officer	kate.warriner@alderhey.nhs.uk	Information not held – Many staff in this area now adopt an agile approach to working meaning they do not have a set workspace with direct telephone contact. Staff use email as their main method of correspondence or may be contacted via the hospital switchboard.
CCO	Information not held - no such role with the Trust		
CFO	John Grinnell	john.grinnell@alderhey.nhs.uk	Information not held – Many staff in this area now adopt an agile approach to working meaning they do not have a set workspace with direct telephone contact. Staff use email as their main method of correspondence or may be contacted via the hospital switchboard.
CDO	Kate Warriner, Chief Digital and Information Officer	kate.warriner@alderhey.nhs.uk	
CCIO	Christopher Grimes	christopher.grimes@alderhey.nhs.uk	
Contact centre manager	Information not held - no such role within the Trust		
Telco manager	Information not held - no such role within the Trust		
network manager	Information not held - no such role within the Trust		
security manager/CISO	Paul Grimes	paul.grimes@alderhey.nhs.uk	Information not held – Many staff in this area now adopt an agile approach to working meaning they do not have a set workspace with direct telephone contact. Staff use email as their main method of correspondence or may be contacted via the hospital switchboard.
chief nursing officer	Peter White	peter.white@alderhey.nhs.uk	Information not held – Many staff in this area now adopt an agile approach to working meaning they do not have a set workspace with direct telephone contact. Staff use email as their main method of correspondence or may be contacted via the hospital switchboard.
maintenance manager	Information not held - no such role within the Trust		