

**Reference Number:** FOIAH2324/392  
**From:** Private Individual  
**Date:** 18 October 2023  
**Subject:** Non Emergency Patient Transport Data

**Q1** How many non-emergency patients is your Trust/Organisation transporting per day (the average over the last full month of available data)?

**A1** Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2023/24 Disclosure Log, please see FOI Request Ref:171:

<https://www.alderhey.nhs.uk/about/foi/disclosure-logs/>

**Q2** What percentage of these patients are regular patients e.g. dialysis patents (the average over the last full month of available data)?

**A2** As per A1

**Q3** Do you have one or more dedicated transport providers? If yes, what are their names.

**A3** Alpha Cars Liverpool Ltd

**Q4** Do you use a software system or solution for managing your non-emergency patient transport? If yes, please answer the following questions:

- a. Which software company is providing you with the software to manage that system?
- b. How much do you pay for that system? What are your license costs?
- c. How many users do you have registered on that system?
- d. Is your Electronic Patient Record (EPR) system interoperable with your transport management system?

**A4** As per A1