

Reference Number: FOIAH2324/113
From: Private Individual
Date: 30 May 2023
Subject: Procurement of IT equipment and Itdepartment details

Q1 Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,
a. Who is the current provider?
b. Is it contracted? If so, when does their contract end?
c. Which OEM do you use?
d. How many laptops and desktops are there in your estate?
e. How many users do you have?
f. Who is the named person and their role in your organisation in charge of procurement for IT?
g. What is your buying/refresh cycle?
h. What is your annual spend on IT hardware such as laptops/desktops?
i. How would you rate their service delivery on a scale of 1-10?

A1
a. We use different suppliers depending on the need- Insight Direct, CDW, Misco, Dell, Kingsfield
b. No
c. Dell and Lenovo
d. 2066 Desktops & 2353 laptops
e. 5220
f. Leanne Fearnehough
g. Not applicable
h. Information not held – We do not hold the specific breakdown for IT hardware. However, Our device budget is £100,000.
i. 8

Q2 Do you have an internal IT Department?
a. How many members does this department have?

A2 Yes
a. 160

Q3 Do you outsource any IT managed services? If so, who to?
a. How long is this contract?
b. How would you rate their service delivery on a scale of 1-10?

A3 Information not held – We do not outsource any IT managed services.

Q4 Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?

A4 G-Cloud 13 Framework Agreement (RRM1557.13) is mainly used for professional services

