

Reference Number: FOIAH2324/238
From: Commercial
Date: 31 July 2023
Subject: Technology-enabled virtual wards remote monitoring services

Definitions:

- Virtual ward technology-enabled offers the management of patients via a digital platform to optimise the care of patients, support communication and enable the effective management of a patient's condition. Patients may measure agreed vital signs where relevant and enter data into an app or website.
- Telehealth equipment/kit includes smart devices, digital platforms, apps, and devices designed to help remotely monitor people who live at home.

Q1 Technology-enabled virtual wards remote monitoring services contract(s):

- a. Is there a single remote monitoring services provider across all the Alder Hey Children's NHS Foundation Trust technology-enabled virtual wards, or are there multiple providers?
- b. Who is/are the contracted remote monitoring services provider(s) for technology-enabled virtual wards?
- c. Does the contract(s) cover only licenses or telehealth equipment/kit, logistics services, etc, if so, which ones are included?
- d. What is a contract(s) Value (£)?
- e. What is the contract(s) Start Date?
- f. What is the contract(s) Length (in months, years, please specify the term)?

A1

- a. Information not held - Currently there is no single device being used for the virtual ward as we are in pilot phase.
- b-f. Information not held – no contract in place

Q2 If there is no contract(s) in place, but technology-enabled virtual wards remote monitoring services are/were provided as a pilot programme, please provide the information:

- a. Is/was this pilot funded through the Cheshire and Merseyside ICB, or is/was the funding allocated directly through the Alder Hey Children's NHS Foundation Trust or any collaboratives, if so, which one?
- b. Who is/was the selected remote monitoring services provided for this pilot?
- c. What is/was the pilot Value (£)?
- d. What is/was the pilot Start Date?
- e. What is/was the pilot Length (in months, years, please specify the term)?

A2

- a. Alder Hey Children's NHS Foundation Trust secured funding from NHS England Digital (NHSX) or now called NHS England Transformation Directorate.
- b. Digital Healthcare Company Isansys Lifecare
- c. £231,000
- d. April 2022
- e. 12 months

Q3 If there is a technology-enabled virtual ward remote monitoring service contract(s), but exemptions in FOIA protect the information due to the organisation entering a contract

with a third-party contractor with confidentiality clauses (or on an expressly confidential basis). In that case, this shouldn't prevent disclosure under transparency obligations, for example, to publish spend data, so please provide the following information:

- A. What is the Value (£) spent on remote monitoring for virtual wards?
- B. What is the spent term monthly, quarterly, or annual?

A3 Information not held – as per A1