

Reference Number: FOIAH2324/176
From: Commercial
Date: 03 July 2023
Subject: Details of the Trust's IT infrastructure

Q1 a: Which internal (staff) messaging system does your organisation use?
b: Which external (for Patients/Outpatients) messaging system does your organisation use?

A1 [See attachment – 176 FOI Response](#)

Q2 a: Do you currently have a remote monitoring solution?
b: If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years?

A2 [As per A1](#)

Q3 For each of the network supply systems listed below, please provide the requested details

A3 [As per A1](#)

Q4 Regarding your trust's mobile device management (MDM) policy, please provide details for each element below

A4 [As per A1](#)

Q5 a: Does your trust have any virtualised desktops?
b: If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?

A5 [As per A1](#)

Question 1a: Which internal (staff) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes		
WhatsApp	Y		30%	n/a	This is free of charge so don't have a main provider.		
Signal	N						
SMS	N						
Teams	Y	1.6.00.17564	70%	95,410.00	This is provided as part of Microsoft package support.		
Other (e.g. pagers; please specify)	Y	N/A	20%	31/03/2024	SmyeRumsby is the supplier of radio stations		
Question 1b: Which external (for Patients/Outpatients) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes		
WhatsApp					Information not held - we don't use this to contact patients		
Signal					Information not held - we don't use this to contact patients		
SMS	EE	N/A	80%	December 2023			
Teams					Information not held - we don't use this to contact patients		
Other (please specify)					n/a		
Question 2a: Do you currently have a remote monitoring solution?	Yes/No	Device Types (Please List)	Number of devices	Main suppliers (please list)	Total annual spend 2022/23 (£)	Contract end date	Additional notes
DEFINITION: Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g. Monitors for blood levels, cardiology, insulin, blood pressure, heart rate etc	No						
Question 2b: If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years?	Yes/No	Preferred Supplier	Expected types	Additional notes			
Where you plan to implement new remote monitoring solutions, please provide details as requested	No						
Question 3: For each of the network supply systems listed below, please provide the requested details	Main supplier	Total annual spend 2022/23 (£)	Contract renewal date	Additional notes			
Mobile telecoms	EE	£21,000.00	December 2023				
Data network (broadband)	EE	£21,000.00	December 2024				
DEFINITION: Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device							
WiFi (hardware)	Intercity	£202,699	June 2023	part of a wider managed service contract			
DEFINITION: Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet							
CoIN (if applicable) - Community of Interest Network							
WAN (Wide Area Network)	Intercity	£202,699	June 2023	part of a wider managed service contract			
DEFINITION: WANs connect users and applications in geographically dispersed locations							
LAN (Local Area Network)	Intercity	£202,699	June 2023	part of a wider managed service contract			
DEFINITION: LANs connect users and applications in close geographical proximity (same building)							
Other (please specify)							
Question 4: Regarding your trust's mobile device management (MDM) policy, please provide details for each element below	Main Product	Main Supplier	Total annual spend 2022/23 (£)	Contract end date	Additional notes		
Smartphones	Samsung	Insight Direct	Information no held - The Trust does not purchase smartphones	Information not held - no contract in place			
Laptops	Dell Latitude 5440	Lenovo/ HP/ Dell	£75,000	Information not held - no contract in place			

PCs	Dell OptiPlex	Lenovo/ HP/ Dell	£55,000	Information not held - no contract in place			
Tablets	Apple	Indight Direct	£25,000	Information not held - no contract in place			
Other (please specify):							
Question 5a: Does your trust have any virtualised desktops?	Main product	Main Supplier	Total annual spend 2022/23 (£)	Number of virtual desktops	Contract end date	Additional notes	
DEFINITION: A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	Citrix	Intercity	£80,000	n/a	June 2023	part of wider managed service contract	
Question 5b: If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No	Preferred supplier	Expected number	Additional notes			
Where you plan to implement new virtualised desktops, please provide details as requested	no						