Contact the Team

Please feel free to contact us with any comments or questions. Feedback is welcomed at any time:

How to get in touch:

Hearing Impairment Network

Speech & Language Therapy Department

Liverpool Innovations Park 1st Floor, Kilby House, Digital Way Liverpool, L7 9NJ

Telephone/email: 0151 295 3990

HearingImpairmentNetwork@alderhey.nhs.uk

Your health and wellbeing is important to us.

Our staff can provide advice and guidance about staying healthy and feeling good about yourself.

We can also direct you to other services/activities which may be able to help.

Useful contacts

National Deaf Children's Society (NDCS) 8 -18 years The Buzz (NDCS) www.ndcs.org.uk / 0808 800 8880

Email: helpline@ndcs.org.uk

Our Patients Matter

Alder Hey Children's NHS Foundation
Trust aims to provide high-quality
services which reflect the needs of
our communities. This means
listening and responding to comments
to help improve the services we
deliver.

If you have any comments or concerns you can speak with a member of staff or contact our Patient Advice and Liaison Service:

PALS (<u>PALS@alderhey.nhs.uk</u>) 0151 252 5374 / 0151 252 5161

This information can be made available in other languages and formats if requested.

Alder Hey Children's NHS Foundation Trust
East Prescot Road

Liverpool L14 5AB

Tel: 0151 228 4811

www.alderhey.nhs.uk

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Cheshire & Merseyside Hearing Impairment Network

Speech & Language Therapy Service for d/Deaf Children and Young People

Our aim is to provide a high-quality Speech and Language Therapy service to d/Deaf and hearingimpaired children and young people.

Our role is to advise and support parents and carers whose child or young person has been diagnosed with permanent hearing loss.

We can offer ideas and suggestions to help with communication.

This can be through spoken language and/or signing.

Who do we see and how is my child referred?

We see children with a severe to profound permanent hearing loss.

Referral is usually made by the Audiology Team or Teacher of the Deaf.

However anyone can make a referral, as long as parental consent is obtained and the child is registered with a GP in Liverpool. Your child will be seen within 18 weeks of receipt of referral.

Where is the service offered?

Children can be seen in a number of locations, which are flexible to meet your needs:

- At home (for very young children)
- Children's Centre's / Mainstream nurseries & schools
- Via digital consultations
- Specialist Deaf Resource Bases in Liverpool
- Community Clinics



First Appointment

This is an opportunity for you to discuss your child's skills in the following areas:

- their listening skills and use of hearing aids / cochlear implants
- their attention and play
- how they follow instructions
- using word/signs in sentences
- saying sounds & talking clearly.

We work closely with parents and colleagues including:

- Teachers of the Deaf
- Audiology
- Nursery or school



How we support you and your child

Following the assessment, we will discuss with you the best way to support your child's listening, speech, language and communication skills. As your child's skills develop the type of support they receive may also change.

We may agree at this stage your child does not need support at this time and they will be discharged.

Working Together

- An effective way of supporting your child is by working together on agreed targets and ideas that can be carried out by everyone involved with them.
- The Speech & Language Therapist will work closely with you, Nursery Staff, Teachers, Learning Support Assistants and Sensory Support Staff. A named person should practice the suggested activities on a regular basis.
- Some children may benefit from a set number of sessions with a Specialist Speech & Language Therapist to work on your child's specific targets.

Supporting everyone involved with your child

Formal courses and informal training can be provided to parents, education and support staff and other professionals