

Reference Number: FOI202223/643
From: Commercial
Date: 17 March 2023
Subject: Non Emergency Patient Transport

Q1 Does your organisation procure Non-Emergency Patient Transport (NEPTS) contracts and if not please provide contact details of the organisation that does procure NEPTS on behalf of your organisation?

A1 Yes

Q2 What date is/was your current NEPTS contract due to end (outside of any available extension periods) and what extension periods are available?

A2 Contract ends 31st March 2023. There won't be an extension.

Q3 For how many years was the NEPTS contracted awarded?

A3 1 month

Q4 Which organisation was awarded the NEPTS contract?

A4 Central Medical

Q5 What was the total value of the awarded NEPTS contract excluding any extension periods?

A5 £50,000

Q6 What was the additional spend on NEPTS over and above the awarded contracted value for the year to December 31st, 2022? Please confirm the split of this overspend by provider.

A6 £0

Q7 What has been, both in terms of numbers and %, the two largest KPI failure(s) of the NEPTS contract for the year to December 31st 2022?

A7 Information not held - we only organise shorter term contracts therefore KPI's aren't measured over this period.

Q8 Does your organisation use taxis to transport NEPTS patients.

A8 No

Q9 Does your organisation have contracts with taxi companies that are longer than 6 months and if so please provide names of these taxi companies?

Q9 Yes; Computer Cab and Alpha Taxis