

Reference Number: FOI202223/562
From: Press/Media
Date: 31 January 2023
Subject: Suppliers and contract details for digital systems

Q1 Please state the suppliers – and name of software used – for the following systems used by the trust (if applicable):

- a. Cloud provider
- b. Robotic process automation system
- c. Payroll system
- d. Staff rostering system
- e. HR/workforce management system
- f. Financial management system
- g. Supply chain and inventory management system
- h. Barcode and scanning technology system provider
- i. Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)

A1 [Please see attached document: FOI 562 Response](#)

Q2 Please state the expiry date for the trust's contracts with the suppliers referred to above for the systems in question.

A2 [Please see attached document: FOI 562 Response](#)

Question	Technologies	Name of the supplier	Name of the software/system	Please state the expiry date for the trust's contracts with the suppliers
a	Cloud provider	Microsoft Amazon	Azure Amazon Web Services (AWS)	01/03/2024. Information not held - this is a rolling contract therefore, there is no end date.
b	Robotic process automation system	Swisslog and In House System	TransCar LTC	Information not held - items were purchased outright and not under contract
c	Payroll system	ELFS Shared Services	Provision of Payroll and Pension Services	30/09/2023
d	Staff rostering system	The Workforce Development Trust Ltd trading as Skills for Health Allocate via Softcat	Computer Software Off the Shelf Applications Computer Software Licences	31/01/2023 08/11/2023
e	HR/workforce management system	Trustco PLC	Blue Prism Cloud Digital Workforce Subscription & Isosec Platform for Virtual Smart Card ('VSC') Subscription	30/03/2025
f	Financial management system	North East Patches	Provision of Financial Systems Software	31/03/2025
g	Supply chain and inventory management system	Information not held - no system in place	Information not held - no system in place	Information not held - no system in place
h	Barcode and scanning technology system provider	Fujitsu Honeywell NHS Supply Chain	Supply of Barcode scanning devices Supply of Barcode scanning devices Electronic Demand Capture (EDC)	Information not held - items were purchased outright and not under contract Information not held - items were purchased outright and not under contract Information not held - Free service provided by NHS Supply Chain, no contract in place
i	Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	Insight Direct UK Ltd CDW Ltd Softcat Ltd Dell Computer Corporation Ltd	Supply of IT Hardware & Software	26/09/2023 26/09/2023 26/09/2023 17/03/2024