

**Reference Number:** FOI202223/515  
**From:** Other  
**Date:** 11 January 2023  
**Subject:** Risk Management software

Q1 What Risk Management System does your organisation use?

A1 Ulysses

Q2 What modules does your organisation have access to?

- A2
- Incident
  - Risk
  - Customer Services (PALS/Complaints)
  - Litigation
  - Inquest
  - Alerts
  - Volunteer
  - Excellence / Compliments
  - Morbidity & Mortality
  - Freedom to Speak Up
  - Reporting functionality

Q3 Approximately how many end users/super users (e.g., investigators/handlers) do you have?

A3 There are 144 back end users (staff who have logins to the Ulysses system)

Any staff within the Trust can access the front end of the system.

Q4 Are you considering changing provider within the next year – if yes why?

A4 Yes – to move to a more intuitive system better suited to the organisation's needs.

Q5 What annual costs have been paid for your Risk Management System for the following years.

A5	FY 20/21	FY 21/22	FY22/23
	The annual support contract fee £6,069.37 + VAT.	The annual support contract fee £6,438.99 + VAT.	Ulysses subscription licence Risk management System for 6-month £3219 period. Development of risk report total £1,152.00

Q6 Has your organisation completed the configuration within your incident system for the Learn From Patient Safety Events (LFPSE)?

A6 No

- Q7 Are you planning on going live with LFPSE by the original April 2023 or the extension later in the year?
- A7 Live system to be implemented by September 2023 (extension deadline)