Reference Number:	FOI202223/509
From:	Private Individual
Date:	06 January 2023
Subject:	Trust website design and accessibility

Q1   Public Facing NHS Trust Website

    a. What CMS/software and version does your public facing NHS Trust website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7)

    b. Is your public facing NHS Trust website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire?

    c. When was your public facing NHS Trust website launched?

    d. What are your separate budgets for hosting/supporting and development for your public facing NHS Trust website?

    e. Which team/department/individual is responsible for maintaining your public facing NHS Trust website?

A1   a. Concrete5
      b. Third party, due to expire May 2023
      c. 2018
      d. Information not held – there are no set budgets
      e. Communications Team

Q2   Digital Accessibility

    a. When was your public facing NHS Trust website last audited for accessibility compliance?

    b. Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?

A2   a. October 2022
      b. Both the Patient Experience and Communications Teams

Q3   Website Content

    a. Do you work with external marketing/communications suppliers to create content for your public facing services?

    b. When was the last time you conducted a content audit on your website to remove outdated content?

A3   a. No
      b. This is currently underway and in progress