

Reference Number: FOI202122445
From: Commercial
Date: 21 January 2022
Subject: Trust/IT(systems)

Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)

Q1. Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.

[A1: Intercity Technology / DXP](#)

Q2. Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

[A2: 30th March 2022](#)

Q3: Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

[A3: Seven, the contract is renewed annually](#)

Q4: Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP

[A4: This information is not recorded by the Trust](#)

Q5: Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN

[A5: This information is not recorded by the Trust](#)

Contract 2 - Incoming and Outgoing of call services.

Q6: Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?

[A6: The Trust does not hold this information; this is because calls are routed via IP \(Internet Protocol\)](#)

Q7: Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.

A7: The Trust does not hold this information; this is because calls are routed via IP (Internet Protocol)

Q Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.

A8: The Trust does not hold this information; this is because calls are routed via IP (Internet Protocol)

Q: Minute's Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

A9: The Trust does not hold this information; this is because calls are routed via IP (Internet Protocol)

Q: Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

A10: The Trust does not hold this information; this is because calls are routed via IP (Internet Protocol)

Contract 3 - The organisation's broadband provider.

Q11: Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why?

A11: Virgin Media and BT

Q12: Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

A12: All contracts expired, monthly rolling contracts with both suppliers

Q13: Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

A13: £4,100

Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.

Q14: WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?

A14: Virgin Media

Q15: WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling

date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

A16: Various dates ranging from currently expired contract through to 2024 depending on site.

Q17: Contract Description: Please can you provide me with a brief description for each contract

A17: Ethernet extension P2P (Point to Point) circuits with Virgin media, standard terms etc. Health and Social Care Network (HSCN) Connectivity is provided via Informatics Merseyside.

Q18: The number of sites: Please state the number of sites the WAN covers. Approx. will do.

A18: 15-20 remote sites. Some only have very small use of shared locations for remote clinics.

Q19: WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

A19: Approximately £110,000

Q20: For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

A20: Direct award on an ad-hoc as required basis. Procurement was not made as a complete Network.

Q21: Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

A21: Leanne.Fearnehough@alderhey.nhs.uk Head of Operational IT