

Reference Number: FOI202122444
From: Commercial
Date: 21 January 2022
Subject: Contracts/IT(surveys)

- Q1 CQC patient surveys:
- a. Urgent and Emergency Care
 - b. Children and Young Peoples Inpatient
 - c. Community Mental Health
 - d. Adult Inpatient
 - e. Maternity
- A1
- a. Information not held – This is covered by the Friends and Family Test as per A5
 - b. The Picker Institute: No Contract in place. This is managed by the Procurement department. Contact - procurement@alderhey.nhs.uk.
 - c. Information not held – This is covered by the Friends and Family Test as per A5
 - d. Information not held - Alder Hey Children's NHS Foundation Trust is a specialist children's hospital and does not routinely treat Adult Inpatients
 - e. Information not held - Alder Hey Children's NHS Foundation Trust is a specialist children's hospital and does not provide Maternity Services
- Q2 NHS PROMs (Patient Reported Outcome Measures) for hip and knee replacements
- A2 Information not held - Alder Hey Children's NHS Foundation Trust is a specialist children's hospital and does not routinely provide hips and knee replacements
- Q3 NHS National Staff Survey
- A3 Quality Health: Contract for 2022 in process of being finalised. Contact Melissa Swindell – Chief People Officer Melissa.Swindell@alderhey.nhs.uk
- Q4 Quarterly Staff Friends and Family test (now called National Quarterly Pulse Survey)
- A4 NHS People Pulse (national free option), Non-contracted – ongoing rolling basis. Contact Melissa Swindell – Chief People Officer Melissa.Swindell@alderhey.nhs.uk
- Q5 Patient Friends and Family Test.
- A5 IQVIA: Current contract ending 28/02/2023. Contact Valerie Shannon: Patient Experience and Quality Lead patient.experience@alderhey.nhs.uk