

Reference Number: FOI202122443
From: Commercial
Date: 21 January 2022
Subject: Trust/IT(systems)

Q1 How many staff do you employ?

A1 4050

Q2 Do you have a critical care function?

A2 Yes

Q3 Are you actively involved in/contributing to ICS level initiatives

A3 Yes we are actively working with the ICS on a number of initiatives including Cyber Security and Regional Radiology reporting.

Q4 How many desktop devices do you have in the Trust?

A4 1000

Q5 What makes & models are most used?

A5 Dell OptiPlex 5050 & 5260AiO

Q6 What is your main web browser?

A6 Microsoft Edge

Q7 How many trust mobile devices do you have? (phones/tablets) What are the main makes and models?

A7 1914

Q8 As a whole, does the Trust favour Apple or Android devices?

A8 Android

Q9 Are employees encouraged to use their personal devices for work?

A9 Yes, there is an opportunity for each staff member who is using their personal phone for work purposes to be paid contribution of £5/month towards their bill by the Trust.

Q10 Do you use an MDM solution to manage devices?

A10 Yes, Sophos

Q11 Who is your Internet provider?

A11 [Virgin Media and BT](#)

Q13 Who is your cellular provider?

A13 [EE](#)

Q14 Do you have known cellular coverage dead zones?

A14 [No](#)

Q15 Do you use pagers/bleeps?

A15 [Yes](#)

Q16 Who is your current pager/bleep service provider?

A16 [Multitone and PageOne](#)

Q17 Do you rely on commercial apps such as whatsapp to communicate internally?

A17 [Yes](#)

Q18 Which commercial/external apps do you use?

A18 [Whatsapp is used across the Trust](#)

Q19 Do you use any of the following supplier's services: Careflow Connect, Hospify, Vocera, Ascom, Multitone, Netcall?

A19 [Multitone](#)

Q20 Do you use any software to manage tasks at night? If yes, what software do you use?

A20 [Meditech for patient care related tasks](#)

Q21 If not, how do you manage your tasks at night (word of mouth, whiteboard etc)?

A21 [Not applicable](#)

Q22 Which roles are responsible for managing the workload at night?

A22 [For patient care, our nursing and clinical teams](#)

Q23 Which authentication protocol(s) do you use (ie. SAML, O Auth 2, OIDC)?

A23 [SAML](#)

Q24 What PAS/EPR system do you use?

A24 [Meditech](#)

Q25 Do you have APIs to integrate with the PAS/EPR?

A25 No, not in the current version

Q26 Do you use Business Intelligence software? If so, what?

A26 Power BI
IBM COGNOS Analytics
Master Data Services
MDC
Microsoft SQL Server Management Studio

Q27 Do you raise alerts/send emails triggered by data? If yes, please provide any examples you can.

A27 We use the Vitals system from System C that will trigger an in software alert to a clinician based on a patients PEWs score

Q28 Do you have other mechanisms to raise an alert/alarm other than a bleep? If yes, please specify examples

A28 Yes, we use System C vitals