

**Reference Number:** FOI202122423  
**From:** Other  
**Date:** 04 January 2022  
**Subject:** Patient Portal / Patient Access Portal Systems in use

**Q1** Can you please complete the fields below with what you currently hold?  
Please enter 'No System Installed' under supplier name if your trust does not use the system:

- a. System type - Patient Portal
- b. Supplier name -
- c. System name -
- d. Date installed -
- e. Contract expiration -
- f. Notes - e.g. we are currently out to tender Is this contract annually renewed? - Yes/No  
Do you currently have plans to replace this system? - Yes/No

System definition:

Patient Portal / Patient Access Portal – It is a secure online portal/website to access personal health information. The online tool allows patients to log in and access elements of their electronic record (appointments, test results, billing, prescriptions etc.) or communicate with their health professionals.

**A1** [A-F: Information not held – The Trust does not use a Patient Portal](#)

**Q2** Can you please complete the fields below with what you currently hold?  
Please enter 'No System Installed' under supplier name if your trust does not use the system:

- a. System type - Patient Access Portal
- b. Supplier name -
- c. System name -
- d. Date installed -
- e. Contract expiration -
- f. Notes - e.g. we are currently out to tender Is this contract annually renewed? - Yes/No  
Do you currently have plans to replace this system? - Yes/No

System definition:

Patient Portal / Patient Access Portal – It is a secure online portal/website to access personal health information. The online tool allows patients to log in and access elements of their electronic record (appointments, test results, billing, prescriptions etc.) or communicate with their health professionals.

**A2** [A-F: Information not held – The Trust does not use a Patient Access Portal](#)