

Reference FOI202122412

Number:

From: Private Individual

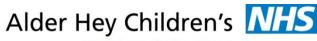
Date: 21 December 2021

Subject: Digital Dictation, Speech Recognition, Outsourced Transcription, Online Clinic

/ Video Consultation, Health Information Systems

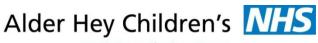
Q1 Do you use Digital Dictation? If <u>yes</u>, could you please answer the following questions:

- a. Name of the supplier & product
- b. What procurement method (if any) was used to obtain this system i.e. what framework:
- c. The contract start date:
- d. The contract end date:
- e. Total contract value:
- f. Is the product integrated with PAS or EPR:
- g. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
- h. What is the name, position and contact email/telephone number of the key procurement personnel for this service:
- i. Which departments in the trust are currently using digital dictation?
- j. Outpatient or department secretarial/admin manager contact details?
- A1 a. Medisec
 - b. NHS Commercial Solutions Framework
 - c. 01/04/2021
 - d. 31/03/2022
 - e. £78,316 +VAT
 - f. No
 - g. David Reilly associate director digital systems David.reilly@alderhey.nhs.uk
 - h. Richard Jolley Procurement & Contract Manager -
 - Richard.Jolley@alderhey.nhs.uk
 - i. All outpatient services
 - j. Outpatient or department secretarial/admin manager contact details? <u>Joanne.williams@alderhey.nhs.uk</u>
- Q2 Do you use Speech Recognition? If <u>yes</u>, could you please answer the following questions:
 - a. Name of the supplier & product:
 - b. What procurement method (if any) was used to obtain this system i.e. what framework:
 - c. The contract start date:
 - d. The contract end date:
 - e. Total contract value:
 - f. Is the product integrated with PAS or EPR:
 - g. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
 - h. What would you like to see in this product that is currently not being delivered:



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- A2 a. M*Modal
 - b. Direct Award via NHS SBS framework
 - c. March 2017
 - d. March 2022
 - e. £341,430 excl. VAT
 - f. Yes
 - g. David Reilly, Associate Director Digital Systems, <u>David.reilly@alderhey.nhs.uk</u>
 - h. The Freedom of Information Act 2000 (FOIA) gives rights of public access to information held by public authorities; this information is not held in recorded format.
- Q3 Do you use Outsourced Transcription? If <u>yes</u>, could you please answer the following questions:
 - a. Name of the supplier:
 - b. What procurement method (if any) was used to obtain this system i.e. what framework:
 - c. The contract start date:
 - d. Volume of letters per month:
 - e. Volume of letters (hard copies) sent out per month?
 - f. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
 - g. How much is being spent on outsourced transcription per annum?
- A3 a. Dictate IT
 - b. Provision of Digital Transformation Solutions Framework, hosted by The Countess of Chester Commercial Procurement Services. Framework ref: F/050/MDTS/18/MH
 - c. 01/04/2021
 - d. 8000 on average, although the figures can change from month to month
 - e. 23000 on average, although the figures can change from month to month
 - f. Jaki Allen-Free, Paper Free Lead, <u>Jaki.Allen-Free@alderhey.nhs.uk</u> and Joanne Williams, Operational Manager, Joanne. williams@alderhey.nhs.uk
 - g. £200,114.27
- Q4 Do you use Online Clinic / Video Consultation? If <u>yes</u>, could you please answer the following questions:
 - a. Name of the supplier & product:
 - b. What procurement method (if any) was used to obtain this system i.e. what framework:
 - c. The contract start date:
 - d. The contract end date:
 - e. Total contract value:
 - f. Is the product integrated with PAS or EPR:
 - g. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
 - h. What would you like to see in this product that is currently not being delivered:
- A4 a. Attend Anywhere
 - b. Information not held this contract is procured nationally
 - c. April 2021
 - d. March 2022
 - e. Information not held this contract is procured nationally



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- f. No
- g. Victoria Furfie, Community CCIO, Victoria.furfie@alderhey.nhs.uk
- h. The Freedom of Information Act 2000 (FOIA) gives rights of public access to information held by public authorities; this information is not held in recorded format.
- Q5 What suppliers do you use for the following?
 - a. PAS (Patient Administration System)
 - b. EPR (Electronic Patient Record)
 - c. eDMS (Electronic Document Management System)
 - d. RIS (Radiology Information System)
 - e. Outward mailing service provider
- A5 a. Meditech
 - b. Meditech
 - c. Hyland Imagenow
 - d. Wellbeing CRIS
 - e. Healthcare Comms