

**Reference Number:** FOI202122412  
**From:** Private Individual  
**Date:** 21 December 2021  
**Subject:** Digital Dictation, Speech Recognition, Outsourced Transcription, Online Clinic / Video Consultation, Health Information Systems

- Q1 Do you use Digital Dictation? If yes, could you please answer the following questions:
- Name of the supplier & product
  - What procurement method (if any) was used to obtain this system i.e. what framework:
  - The contract start date:
  - The contract end date:
  - Total contract value:
  - Is the product integrated with PAS or EPR:
  - What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
  - What is the name, position and contact email/telephone number of the key procurement personnel for this service:
  - Which departments in the trust are currently using digital dictation?
  - Outpatient or department secretarial/admin manager contact details?

- A1
- Medisec
  - NHS Commercial Solutions Framework
  - 01/04/2021
  - 31/03/2022
  - £78,316 +VAT
  - No
  - David Reilly – associate director digital systems [David.reilly@alderhey.nhs.uk](mailto:David.reilly@alderhey.nhs.uk)
  - Richard Jolley – Procurement & Contract Manager – [Richard.Jolley@alderhey.nhs.uk](mailto:Richard.Jolley@alderhey.nhs.uk)
  - All outpatient services
  - Outpatient or department secretarial/admin manager contact details? [Joanne.williams@alderhey.nhs.uk](mailto:Joanne.williams@alderhey.nhs.uk)

- Q2 Do you use Speech Recognition? If yes, could you please answer the following questions:
- Name of the supplier & product:
  - What procurement method (if any) was used to obtain this system i.e. what framework:
  - The contract start date:
  - The contract end date:
  - Total contract value:
  - Is the product integrated with PAS or EPR:
  - What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
  - What would you like to see in this product that is currently not being delivered:

- A2
- a. M\*Modal
  - b. Direct Award via NHS SBS framework
  - c. March 2017
  - d. March 2022
  - e. £341,430 excl. VAT
  - f. Yes
  - g. David Reilly, Associate Director Digital Systems, [David.reilly@alderhey.nhs.uk](mailto:David.reilly@alderhey.nhs.uk)
  - h. The Freedom of Information Act 2000 (FOIA) gives rights of public access to information held by public authorities; this information is not held in recorded format.
- Q3 Do you use Outsourced Transcription? If yes, could you please answer the following questions:
- a. Name of the supplier:
  - b. What procurement method (if any) was used to obtain this system i.e. what framework:
  - c. The contract start date:
  - d. Volume of letters per month:
  - e. Volume of letters (hard copies) sent out per month?
  - f. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
  - g. How much is being spent on outsourced transcription per annum?
- A3
- a. Dictate IT
  - b. Provision of Digital Transformation Solutions Framework, hosted by The Countess of Chester Commercial Procurement Services. Framework ref: F/050/MDTS/18/MH
  - c. 01/04/2021
  - d. 8000 on average, although the figures can change from month to month
  - e. 23000 on average, although the figures can change from month to month
  - f. Jaki Allen-Free, Paper Free Lead, [Jaki.Allen-Free@alderhey.nhs.uk](mailto:Jaki.Allen-Free@alderhey.nhs.uk) and Joanne Williams, Operational Manager, [Joanne.williams@alderhey.nhs.uk](mailto:Joanne.williams@alderhey.nhs.uk)
  - g. £200,114.27
- Q4 Do you use Online Clinic / Video Consultation? If yes, could you please answer the following questions:
- a. Name of the supplier & product:
  - b. What procurement method (if any) was used to obtain this system i.e. what framework:
  - c. The contract start date:
  - d. The contract end date:
  - e. Total contract value:
  - f. Is the product integrated with PAS or EPR:
  - g. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
  - h. What would you like to see in this product that is currently not being delivered:
- A4
- a. Attend Anywhere
  - b. Information not held – this contract is procured nationally
  - c. April 2021
  - d. March 2022
  - e. Information not held – this contract is procured nationally

- f. No
- g. Victoria Furfie, Community CCIO, [Victoria.furfie@alderhey.nhs.uk](mailto:Victoria.furfie@alderhey.nhs.uk)
- h. The Freedom of Information Act 2000 (FOIA) gives rights of public access to information held by public authorities; this information is not held in recorded format.

Q5 What suppliers do you use for the following?

- a. PAS (Patient Administration System)
- b. EPR (Electronic Patient Record)
- c. eDMS (Electronic Document Management System)
- d. RIS (Radiology Information System)
- e. Outward mailing service provider

A5

- a. Meditech
- b. Meditech
- c. Hyland Imagenow
- d. Wellbeing CRIS
- e. Healthcare Comms