

Reference Number: FOI202223/313
From: Private Individual
Date: 23 September 2022
Subject: Local Area Network (LAN) supplier and contract information

Q1 Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

Support and Maintenance- e.g. switches, router, software etc

Managed- If this includes services than just LAN.

- a. Contract Type: Managed or Maintenance
- b. Existing Supplier: Who is the current supplier?
- c. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.
- d. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
- e. Number of Sites: The number of sites, where equipment is supported by each contract.
- f. Hardware Brand: What is the hardware brand of the LAN equipment?
- g. Contract Description: Please provide me with a brief description of the overall contract.
- h. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
- i. Contract Expiry Date: When does the contract expire?
- j. Contract Review Date: When will the organisation be planning to review the contract?
- k. Responsible Officer: Contact details including name, job title, contact number and email address?

- A1
- a. Managed
 - b. Intercity Technology
 - c. £203,000 (note this covers costs for telephony maintenance)
 - d. 4500
 - e. 1 main site and ~ 10 community sites
 - f. Juniper
 - g. Fully managed service including perimeter, edge and core network and wireless.
 - h. Initial contract was 5 years but has been extended to a 7 +3.
 - i. Up to 2025
 - j. Q1 2024
 - k. Associate Director of Operation IT can be contacted via switchboard 0151 2284811

Q2 **If the LAN maintenance is included in-house please include the following information:**

- a. Hardware Brand: What is the hardware brand of the LAN equipment?
- b. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

- c. Number of Sites: Estimated/Actual number of sites the LAN covers.
- d. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

A2 Not applicable, as per A1 above

Q3 **If the contract is managed by a 3rd party e.g. Can you please provide me with**

- a. Existing Supplier: Who is the current supplier?
- b. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
- c. Number of Sites: Estimated/Actual number of sites the LAN covers.
- d. Contract Type: Managed, Maintenance, Installation, Software
- e. Hardware Brand: What is the hardware brand of the LAN equipment?
- f. Contract Description: Please provide me with a brief description of the overall contract.
- g. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
- h. Contract Expiry Date: When does the contract expire?
- i. Contract Review Date: When will the organisation be planning to review the contract?
- j. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

A3 All answers are provided in response A1 above