

Reference Number: FOI202122296
From: Other

Date: 11 October 2021

Subject: exploration of various clinical and supportive staff groups and their impact on Paediatric Diabetes patients and their HbA1C compliance.

Q1 Number of Whole Time Equivalent (WTE) Paediatric Diabetes consultant posts in place for your Paediatric Diabetes service.

A1 1.6 FTE

Q2 Number of WTE nursing posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

A2 10 – 9 x Band 6 (7.81 FTE in total) and 1 x Band 7 (1FTE)

Q3 Number of WTE HCA posts currently in place specifically for your Paediatric Diabetes service.

A3 Zero

Q4 Number of WTE Psychologist posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

A4 Zero

Q5 Number of WTE Dietician posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

A5 Zero

Q6 Number of WTE Social Worker posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

A6 Zero

Q7 Number of WTE Family Support Worker posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

A7 Zero

Q8 Any other staffing roles within your Paediatric Diabetes service? What are they? What are the whole time equivalents? and what benefits do you feel they provide to the patients?

A8 4 Admin and Clerical roles, 2 x Band 4 (1 FTE in total) and 2 x Band 3 (1.87 FTE in total)

Q9 Does your Paediatric service use Dendrite or Twinkle software, or both, to capture patient data?

A9 Twinkle

Q10 What methods of accessibility to you have for patients whose first language is not English?

- A10
- Interpreting and translating including BSL and Braille
 - Video, face to face, audio
 - Accessibility tool on website – browse aloud
 - Interpreter on wheels
 - Transcription of documents into different languages