

Reference Number: FOI202223/278
From: Private Individual
Date: 31 August 2022
Subject: EPRR Communication and information management

Under the provisions of the Freedom of Information Act 2000, I am writing to request the following information. This information relates to the NHS England Emergency Preparedness, Resilience and Response Framework in general and section 8, "Statutory requirements & underpinning principles of EPRR", subsection 8, "Information sharing", subsection 9, "Legal framework, public inquiries, Coroners inquests and civil action", and section 12, "Incident response", in particular. It also relates to the Resilient Telecommunications Guidance for NHS England and the NHS in England. This information should be readily available as part of the NHS EPRR annual assurance process.

Q1 Any record that switchboard operators have received training in the emergency response plan(s) with regard to emergency communications. (Can be answered yes / no.)

A1 Yes

Q2 The date(s) of the most recent test(s) of switchboard with regard to emergency communications. (Can be answered with a date or dates.)

A2 28/04/2022

Q3 Any record of the existence of a current directory of contact information of external stakeholders and emergency support services available to any Incident Coordination Centre staff, switchboard operators and other key hospital staff in an emergency. (Can be answered yes / no.)

A3 Yes

Q4 Any record of when the directory was most recently updated. (Can be answered with a date or dates.)

A4 30/09/2022

Q5 Any record of the existence of current procedure(s) for communicating with the public and media in case of an emergency or disaster. (Can be answered yes / no.)

A5 Yes

Q6 Any record of whether spokespersons have received specific media training. (Can be answered yes / no.)

A6 Yes

Q7 The date(s) of the most recent exercise(s) to test the above procedure(s). (Can be

answered with a date or dates.)

A7 Information not held – This has not been tested

Q8 Any record of the existence of procedures to ensure continuity of medical record-keeping, timely access to patient data, secure storage of confidential information and back up procedures in the event of an emergency. (Can be answered yes / no.)

A8 Yes

Q9 Any record of whether personnel have received training in such procedures. (Can be answered yes / no.)

A9 No

Q10 Any record of whether resources are in place for implementation of such procedures. (Can be answered yes / no.)

A10 Yes