

**Reference Number:** FOI202223/201  
**From:** Private Individual  
**Date:** 26 July 2022  
**Subject:** Temporary Staff Management; suppliers and contract information for Master Vendor, Direct Engagement/Outsourced Employment Solution, Vendor Management System and Bank Staff Solution

- Q1
- Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place
  - What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.
  - As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?
  - Please provide the contract start and end date for the supplier (dd/mm/yy)

A1

a. No  
b-d. Information not held – not applicable as per A1a

- Q2
- Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)
  - What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)
  - Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable
  - Please provide the contract start and end date for the DE supplier (dd/mm/yy)
  - How much did the organisation pay the supplier in 21/22 (April 2021 to March 2022) for the provision of the direct engagement service?

A2

a. No  
b-e. Information not held – not applicable as per A2a

- Q3
- Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?
  - Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.
  - Please provide the contract start and end date for this provider (dd/mm/yy)

A3

a. No  
b-c. Information not held – not applicable as per A3a

- Q4
- Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers
  - Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical
  - Please provide the contract start and end date for each bank supplier (dd/mm/yy)
  - How much did the organisation pay the supplier(s) in 21/22 for the provision of the

bank service?

- A4
- a. NHS Professionals and Allocate
  - b. Medical and Dental, Nursing (including registered and non-registered staff), AHPs, Admin and clerical, Healthcare Scientists, Support Services staff.
  - c. NHS Professionals – 01/08/2019 to 30/07/23  
Allocate – 09/11/2020 to 08/11/2022
  - d. NHSP value: £214k  
Allocate value: £173k