

Reference Number: FOI202223/148
From: Private Individual
Date: 29 June 2022
Subject: Contracts and suppliers for digital dictation, EPR and PAS and turnaround targets for correspondence

Q1 Do you currently use digital dictation?
a. If yes, who is your provider for digital dictation?
b. If no, what is your process for letter production?

A1 Yes
a. Dictate IT
b. Not applicable

Q2 What is the contract end date for your current digital dictation provider?

A2 31/03/2023

Q3 Do you use outsourced transcription or speech recognition or both?

A3 Both

Q4 Who are your suppliers for each?

A4 Dictate IT and M Modal

Q5 What is the contract end date for these suppliers?

A5 31/03/2023 for both suppliers

Q6 What EPR and PAS system is used?

A6 Meditech

Q7 What is your current letter turnaround time target (from appointment to letter sent to the GP)?

A7 Two days

Q8 Are you compliant with this target?

A8 Yes

Q9 Do your teams suffer from letter backlogs due to capacity?

A9 No

Q10 How many secretarial/admin staff are employed to support outpatient letter production?

