

Reference Number: FOI202223/087
From: Other
Date: 25 May 2022
Subject: Benchmarking of Community Paediatrics service provisions

We are currently undertaking a Service Review of our Community Paediatrics and are looking to benchmark and compare ourselves against neighbouring services, as well as accessing specifications and service models to identify any deficiencies we have and where we can improve.

Q1 Could I please have a copy of your current service specification for community paediatrics?

A1 Information not held - we do not have a service specification to share.

Q2 Could you please tell me the current contract value (for 22/23) for community paediatrics, and whether this is commissioned on a block or cost per case basis?

A2 We are commissioned on a block contract basis. We cannot provide a current contract value for 22/23 as the contract has not yet been signed.

Q3 Can you please share any pathway you have in place for assessment, diagnosis and follow-up of both children with suspected ADHD and / or ASD?

A3 We have two diagnostic pathways for both ASD and ADHD with a local target of completing the pathway within 30 weeks of the referral being received. This involves a series of assessments undertaken by our ASD and ADHD MDT's which include community paediatricians, psychiatry, SALT, psychology, nurses and other practitioners before progressing to an MDT panel for a diagnostic conclusion to be made.

Q4 How does your community paediatric service operate? (patch/geographical basis etc)

A4 We provide community paediatric services for Liverpool, Sefton and Knowsley.

Q5 What are the current waiting times for a new appointment within your community paediatric service?

A5 Our RTT (referral to treatment) performance is currently 56% of children and young people are waiting for a new appointment in community paediatrics within 18 weeks.

Q6 What are the current waiting times for a follow-up appointment within your community paediatric service?

A6 We do not have waiting times as such for follow up appointments, and follow up appointments are only booked 6 weeks ahead to limit cancellations due to leave etc.

Q7 Do you have a transition pathway in place for children moving on to adult services?

A7 Yes

Q8 Do you have nurses working within the service, if so, how many, what WTE, and what are their role?

A8 No

Q9 Have you undertaken any initiatives to improve efficiency within the service? If so, can you please provide detail on what you did and what was the result?"

A9 Yes, 2 examples would include:

1. Launch of new diagnostic pathway for ASD and ADHD pathway in 2020 to provide distinct diagnostic pathways as well as an ongoing community paediatrics follow up service.
2. Implementation of new telephony service to improve response times and resolve parent/carer/professional queries at earliest opportunity.

Q10 How long is the appointment time you allocate to a new and follow up appointment?

A10 New appointment – 60 minutes
Follow up appointment – 30 minutes

Q11 What is your new referral to discharge ratio?

A11 1