

**Reference Number:** FOI202223/068  
**From:** Private Individual  
**Date:** 11 May 2022  
**Subject:** Core Systems - suppliers and contract information

- Q1 ERP
- Which Enterprise Resource Planning (ERP) or Finance system do you currently use?
  - What is the value & expiry date of your current contract/licence? What are the extension options?
  - Do you have any plans to review (upgrade/change) this system?
- A1
- The Trust uses NEP Cloud
  - £82,122 + VAT per annum, contract expiry 31/03/2025 (annual fee includes all NEP Cloud services. NEP Cloud is also the Trust's eProcurement system).
  - No
- Q2 CRM
- Which Customer Relationship Management (CRM) System do you currently use?
  - What is the value & expiry date of your current contract/licence? What are the extension options?
  - Do you have any plans to review (upgrade/change) this system?
- A2 a-c: Information not held – the Trust does not have a Customer Relationship Management System
- Q3 SCM
- Which Supply Chain Management (SCM) System do you currently use?
  - What is the value & expiry date of your current contract/licence? What are the extension options?
  - Do you have any plans to review (upgrade/change) this system?
- A3
- The Trust uses NEP Cloud as it's e-Procurement system for generating purchase orders. The Trust does not have an inventory management system.
  - £82,122 + VAT per annum, contract expiry 31/03/2025 (annual fee includes all NEP Cloud services, not just e-Procurement. NEP Cloud is also the Trust's finance/ledger system).
  - No
- Q4 EPM
- Which Enterprise Performance Management (EPM), Scenario Planning or Strategic Modelling system do you currently use?
  - What is the value & expiry date of your current contract/licence? What are the extension options?
  - Do you have any plans to review (upgrade/change) this system?
- A4 a-c: Information not held – the Trust does not have an Enterprise Performance Management System

- Q5 HR & Payroll
- Which Human Capital Management (HCM) or HR and Payroll system/s do you currently use?
  - What is the value & expiry date of your current contract/licence? What are the extension options?
  - Do you have any plans to review (upgrade/change) this system?
- A5
- HealthRoster and ESR
  - ESR: Information not held - ESR is a nationally procured system, so we don't hold this information at a local level.  
HealthRoster: 09/11/2020 – 08/11/2022 with the option to extend for a further 2 years.  
Contract value: £173,064 excl. VAT
  - No
- Q6 BI
- Which Analytics or Business Intelligence systems do you currently use?
  - What is the value & expiry date of your current contract/licence? What are the extension options?
  - Do you have any plans to review (upgrade/change) this system?
  - Do you have any plans to migrate to a fully integrated, fully cloud-based back-office system in the next two years
- A6
- Power BI and COGNOS
  - Rolling yearly – Power BI: £50k, COGNOS :£20k
  - No
  - No