

Reference Number: FOI202223/050
From: Private Individual
Date: 26 April 2022
Subject: Robotic Process Automation (RPA)/Intelligent Automation technology suppliers, contract and spend information

Q1 Does your organisation currently use Robotic Process Automation (RPA)/Intelligent Automation technology?

If no:

- a. Are you intending on exploring the possible implementation of RPA technology in 22/23?
- b. Who would be the best point of contact within the organisation to discuss Robotic Process Automation with, and what are their contact details?
- c. Which EPR does your organisation use?
- d. Which PAS does your organisation use?
- e. Which patient communication (appointment management tool) does your trust use?

If yes:

- a. Which RPA technology provider does your organisation currently use?
- b. Who is the project managing the RPA programme within your Trust, and what are their contact details?
- c. How many licenses are in place under your current contract?
- d. What is the current annual spend with your supplier for RPA – split between licence costs and professional services?
- e. How many processes have you got live?
- f. What is the contract start date?
- g. What is the contract end date?
- h. Which EPR does your organisation use?
- i. Which PAS does your organisation use?
- j. Which patient communication (appointment management tool) does your trust use?

A1 Yes

- a. Six automated guided vehicles for moving waste bins around site purchased from Swisslog
- b. Mark Devereaux – Head of Soft Services Mark.Devereaux@alderhey.nhs.uk
- c. Information not held – Items were purchased outright and not under contract
- d. Information not held – Items were purchased outright and not under contract
- e. One
- f. Information not held – Items were purchased outright and not under contract
- g. Information not held – Items were purchased outright and not under contract
- h. Meditech
- i. Meditech
- j. Meditech