Reference Number:	FOI202223/020
From:	Private Individual
Date:	12 April 2022
Subject:	Contract details for laundry service provider

Q1 Further to the original Facilities Management request, the contract below has expired. Please provide the current status.

Elis - Laundry service

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

Contract profile questionnaire for each type of contract:
   a. Supplier/Provider of the services
   b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
   c. A description of the services provided under this contract please includes information if other services are included under the same contract.
   d. The number of sites the contract covers
   e. The start date of the contract
   f. The end date of the contract
   g. The duration of the contract, please include information on any extensions period.
   h. 8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Q1 Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.

A1 a-h: not applicable – Domestic Services are provided in-house

Q2 Lift service and maintenance – Service contract for lift service and maintenance.

A2 a. We have three providers of lift service and maintenance
   • The provider for the lift in the Institute in the Park building is Orona
   • The provider for the lifts in the Catkin Building (Neurology) is Kone
   • The provider for the lifts in the Histopathology building is with Kone
   • The provider for the lift in Alder Park (Dewi Jones) is with City Lifts

  b.
   • The Institute in the Park building Lift - £1,852.20 per year
   • The Catkin and Histopathology Lifts - £3,306.87 per year
   • The Alder Park (Dewi Jones) lift - £850.00

  c. All contracts are for full maintenance and service plus call outs

  d. All contracts cover one site We have three providers of lift service and maintenance

e. We have three providers of lift service and maintenance. Please note, for all contracts we do not hold information regarding the initial start dates. The data we hold for all contracts is from 1/4/2019 – 31/3/2020. All contracts are renewed annually, and all contracts are in place from 01/04/2021.

f.
- For the Institute in the Park – the contract ends in 2025.
- For the Catkin Building (Neurology) - the contract comes to an end when the building is demolished in 2022.
- For the Histopathology building - the contract comes to an end when the building is demolished in 2024.
- For the Alder Park (Dewi Jones) building – contract ends in 2022.

g.
- For the Institute in the Park – 10 year duration
- For the Catkin Building (Neurology) – extended via a waver in 2016 until the building is demolished in 2022.
- For the Histopathology building - extended via a waver in 2016 until the building is demolished in 2024
- For the Alder Park (Dewi Jones) building – information not held.

h. Jean Hutfield, Compliance, Risk and Contracts Manager plus Retained Estate Manager, Jean.Hutfield@alderhey.nhs.uk

Q3   Food – Service contract that is focused around catering services.

A3   a-h: not applicable - Catering Services are provided in-house

Q4   General waste services contracts – The organisation's primary general waste service contract.

A4   a. Bagnall & Morris Waste Services
      b. £152,752
      c. Provision of Domestic Waste Disposal Services
      d. Two sites
      e. 01/10/2021
      f. 30/09/2026
      g. 5 years with the option to extend for a further 2 years
      h. Mark Devereaux – Head of Soft Facilities – Mark.Devereaux@alderhey.nhs.uk

Q5   Laundry services where clothes and linen can be washed and ironed.

A5   a. Elis UK Ltd
      b. £233,203.86
      c. Provision of Linen and Laundry services
      d. One site
      e. 01/04/2022
      f. 31/03/2025
      g. 3 years with the option to extend for a further 2 years
      h. Mark Devereaux – Head of Soft Facilities – Mark.Devereaux@alderhey.nhs.uk