

Reference Number: FOIAH2324/020
From: Other
Date: 13 April 2023
Subject: Electronic Patient Record and use in the Clinical Coding Department

Q1 Do you use an Electronic Patient Record (EPR)?

A1 Yes

Q2 If you do use an EPR which one do you use?

A2 Meditech

Q3 When did you go live with your EPR?

A3 June 2015

Q4 How long did it take to bed in within your Clinical Coding Department/ trust?

A4 Within one month

Q5 How user friendly is your EPR for your Clinical Coders?

A5 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

Q6 What systems were you using before?

A6 Meditech ,Medical Casenotes ,CRIS, Badger,

Q7 How helpful was the EPR training provided to Clinical Coders before go live?

A7 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

Q8 Is any paperwork still generated on wards that is required for Clinical Coding?

A8 No

Q9 How did implementation go for Clinical Coding?

Q9 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the

information being requested'.

Q10 What was done well?

A10 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

Q11 What could have been done better?

A11 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

Q12 What were your biggest challenges as a Clinical Coding Department relating to your EPR?

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Q13 What are still your biggest challenges as a Clinical Coding Department relating to your EPR?

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Q14 Has EPR impacted your Clinical Coding Departments KPI's – quality, backlog, engagement?

A14 Improvement in backlog due to documentation being available.

Q15 What are the positives of your EPR system for your Clinical Coding Department?

A15 Reduced Confidentiality Risk the Coding team are often not in the main hospital, the notes are required to be transported securely.

Q16 Are there any negative impacts from your EPR for your Clinical Coding department?

A16 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

Q17 How are you tackling these?

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than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

- Q18 Did you have any Clinical Coding clerical support before EPR go live and do you have clerical support now?
- A18 Yes, this role also completes data quality fixes for the team in a timely manner.
- Q19 Has the change been positive or negative for your Clinical Coding Department?
- Q19 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.
- Q20 Do you have you any advice for a Clinical Coding Department planning on purchasing the same EPR as you?
- A20 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.
- Q21 Would you recommend other trusts select your EPR solution?
- A21 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.